

Insert County Logo

CalOMS Overview

The California Outcomes Measurement System

Sponsored by the Department of Alcohol and Drug
Programs (ADP)

Does treatment reduce client interactions with criminal justice?

How can we improve treatment planning?

How do we improve treatment delivery systems?

What are the trends in emerging drugs?

Does treatment reduce client hospitalizations?

Do other treatment methods work as well or better?

Is it possible to quantify the results of treatment?

How do we prove what we know: that treatment works?

We believe that AOD services have a positive influence on:

- AOD users / abusers
- Their families and communities
- Systems with which they interact, such as
 - Law enforcement
 - Social welfare agencies
 - Child Protective Services (CPS)
 - Health services and institutions
- Health of clients and their families

How do we let others know?

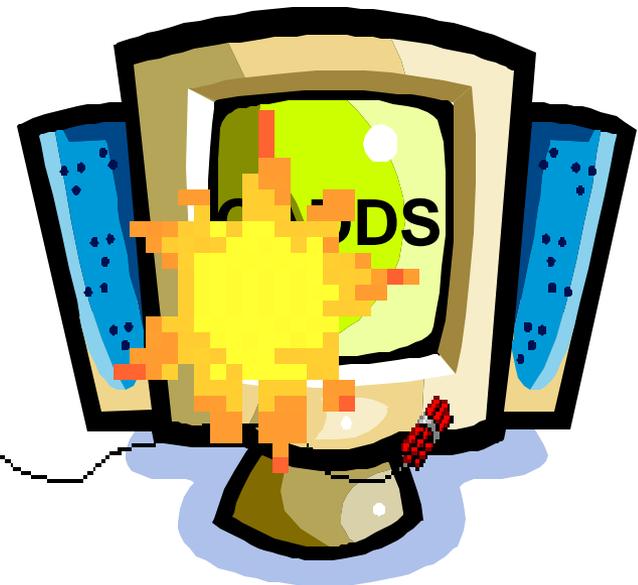
Agenda

- Define CalOMS
- Benefits of CalOMS
- Client Confidentiality
- NAME CalOMS Project
- Project Deadlines
- What's Next
- Q&A

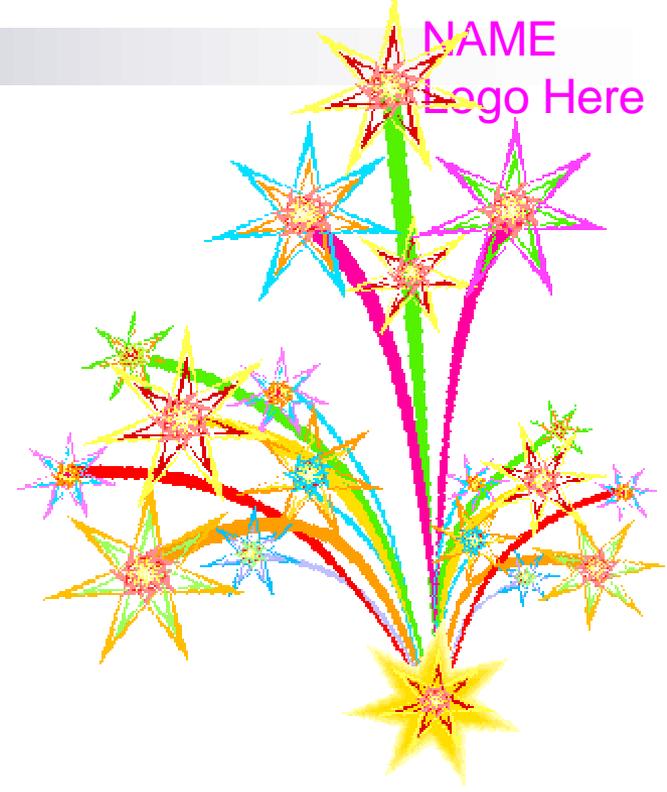
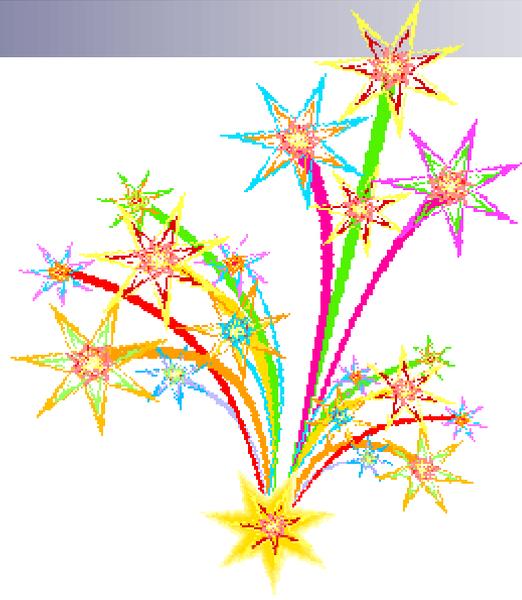
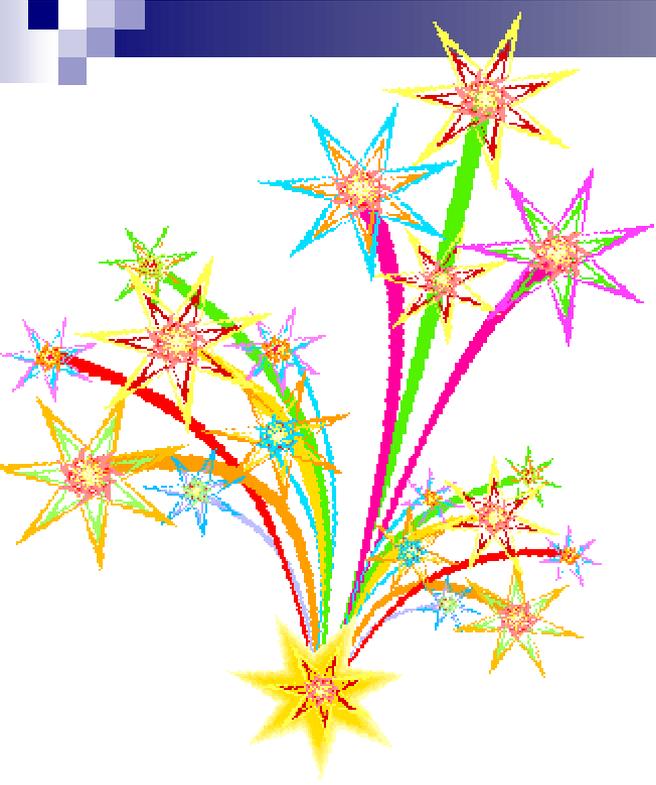
What is CalOMS?

- A statewide client / customer based data collection and outcomes measurement system for AOD prevention and treatment services.

CalOMS Replaces CADDIS



NAME
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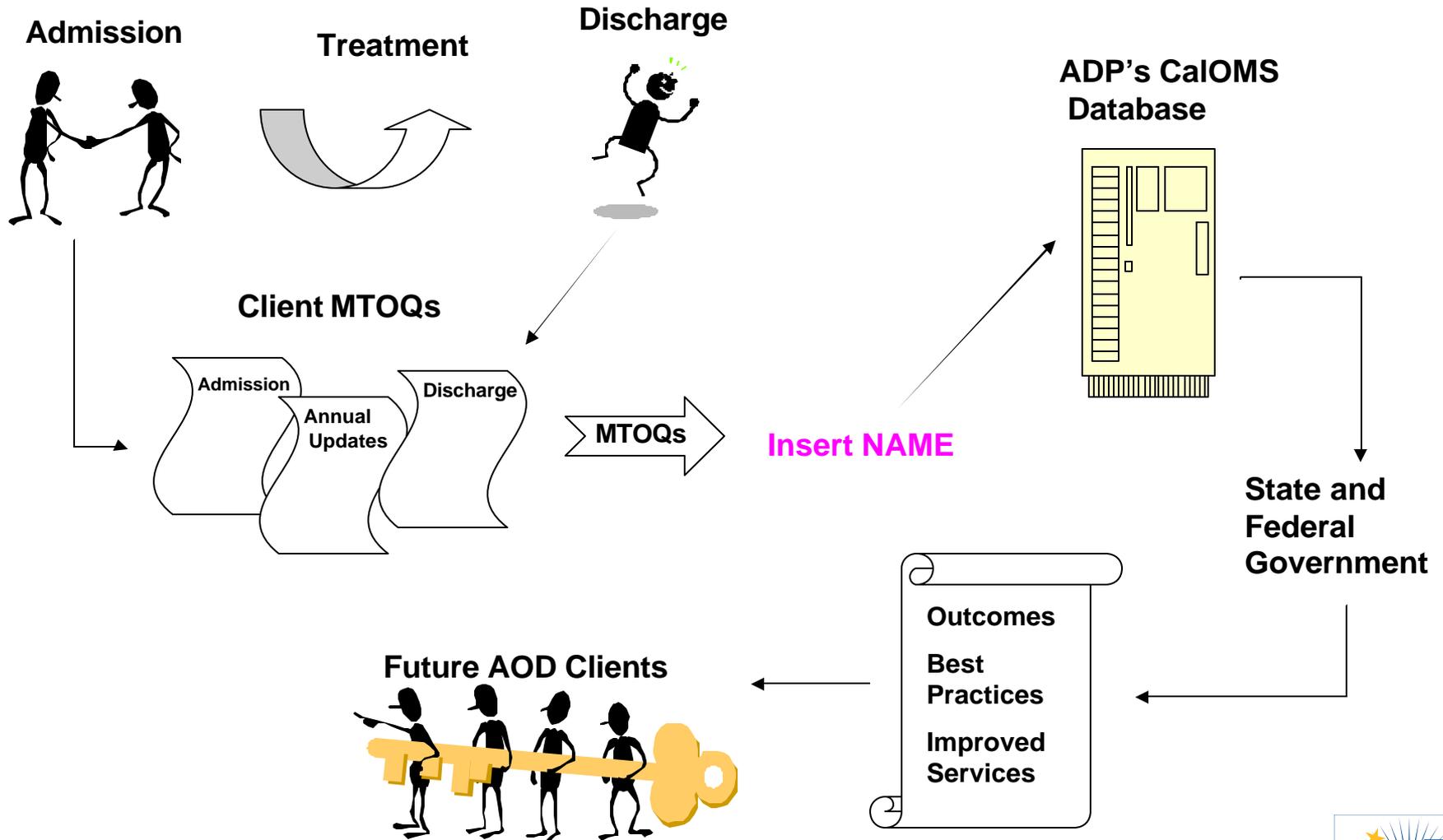
What does CalOMS include?

- Prevention Data
- Treatment Data

Why is CalOMS Important?



Data Collection Process



Who Will Be Included?

Data Collection from

- All service recipients, for all providers that receive funding from ADP, regardless of the source of funds used.

Non-Residential / Outpatient Services:

- Outpatient drug free
- Day care rehabilitative
- Detoxification (non-medical)
- Narcotic treatment – maintenance and detoxification

Residential:

- Detoxification (hospital)
- Detoxification (non-hospital)
- Treatment / Recovery (30 days or less) and (30 days or more)

What Data Will Be Collected?

Data	Admission	Discharge
Unique Client Identifier (UCI)	X	
California Alcohol and Drug Data Set (CADDs)	X	X
National Outcome Measures (NOM)*	X	X
Minimum Treatment Outcome Questions (MTOQ)**	X	X

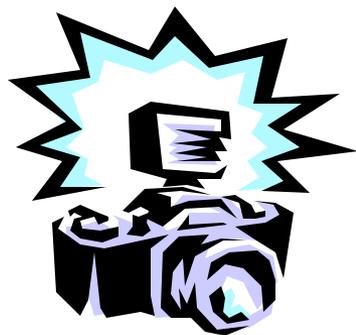
*NOMs fulfill federal performance requirements (formerly PPGs)

**MTOQs enable measurement of change in seven life domains (alcohol use, drug use, employment, family / social, medical, and psychological)

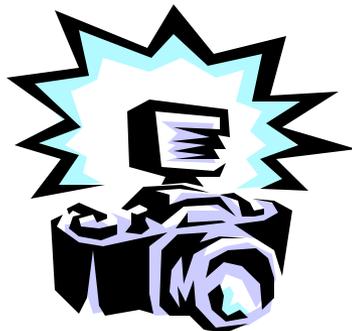
Example of how Outcomes will be determined by MTOQ's

- CalOMS Question: Have you been arrested in the last 30 days?

Admission



Discharge



Outcomes



Sample MTOQs

■ Alcohol/Drug Use

- What is the frequency of alcohol use in past 30 days?
- What is the frequency of other drug use (highest frequency of any drug reported) in past 30 days?
- What is your secondary alcohol or drug problem?
- How often did you use this alcohol or drug in the past 30 days?
- How many days have you injected drugs in the past 30 days?

■ Employment

- What is your current employment status?
- How many days were you paid for working in the past 30 days?
- Are you currently enrolled in school?
- Are you currently enrolled in a job training program?



Protecting Client Confidentiality

- CalOMS complies with:
 - HIPAA (Health Insurance Portability and Accountability Act) Privacy Rule ('45 CFR' (Code of Federal Regulations) Parts 160 & 164)
 - '42 CFR' requirements
 - California Information Practices Act (IPA) requirements
- Client identifying information shall only be used for the following purposes:
 - Audit
 - Evaluation

Benefits to Clients

- CalOMS can quantify the positive relationship between successful treatment outcomes and
 - Methods of treatment, length of treatment etc.
 - Child welfare involvement
 - Criminal justice involvement
 - Health and social issues
 - Funding that targets the best treatment outcomes

Benefits to Treatment Providers

- Increase data and understanding of treatment options to:
 - document service effectiveness
 - justify need for better treatment options
- Enhance the potential for new funding initiatives and provide data to assure continued funding
- Document measurable improvement in lives and communities
- Identify emerging drugs and trends
- Expand reporting abilities to increase opportunities for meaningful analysis
- Provide print copies of CalOMS data for counselors



Benefits to Counties

- Expanded outcomes data available for reporting and analysis
 - Capture trends in AOD risks and use
 - Promote the identification of effective practices
- Meet National Outcome Measures requirements for Federal reporting
- Meet State outcomes reporting requirements
- Increase Provider, County and State collaboration
- Facilitate the use of standardized assessment

Business Impacts of CalOMS

- Collecting the CalOMS data will:
 - Increase time spent with client during CalOMS survey for admission/intake
 - Increase time spent with client during CalOMS survey for discharge
 - Provide additional knowledge of clients' needs
 - Capture client data electronically

Preparing for CalOMS - System

- Identify system or system changes.
- Tell why, who , what, where, how

Preparing for CalOMS - Staff

- Identify major changes to business process or jobs, if any
- CADDSS form will no longer be used
- Learn to ask CalOMS questions
- Enter data into a computer system
- Submit data to the State electronically

What's Next?

- Project updates:
 - frequency and method
- Future educational meetings:
 - topics
- Training:
 - Computer literacy – basic computer skills
 - CalOMS Questions – asking the questions, understanding the codes, using the Data Elements User Manual
 - System training – if there is a new system or changes to an existing one
 - Uploading data – interface with ADP's CalOMS data base, correcting errors

NAME CalOMS Project

Milestones

July	August	Sept	Oct	Nov	Dec	Jan
<ul style="list-style-type: none">■ Plan training■ Review business processes	<ul style="list-style-type: none">■ Document changes to business processes	<ul style="list-style-type: none">■ Install system changes	<ul style="list-style-type: none">■ Internal testing■ Train first group of staff on CalOMS questions	<ul style="list-style-type: none">■ 11/9-System ready for ADP testing and certification■ Train first group of staff on new system	<ul style="list-style-type: none">■ 12/1-Begin collecting data	<ul style="list-style-type: none">■ 1/15-Submit first data

Summing Up

- Success is important to NAME and our clients, we want to:
 - Improve services and outcomes to clients
 - Justify our good work and our best programs
 - Support our requests for staff and funding
 - Modernize and streamline our data reporting

Have you ever wondered...

What is the average number of treatment episodes?

What percent of clients complete treatment?

How many clients reduce or abstain from substance abuse?

Are families reunited?

Do clients stay healthier?

What is the sum of benefits to families and communities?

For More Information

NAME Project Manager

Other staff contacts

CalOMS website:

<http://www.adp.ca.gov/caloms/calomsmain.shtml>

Email questions and comments:

CalOMSHelp@adp.state.ca.us

Questions and Answers

***Working together,
we can achieve our shared vision
of healthy individuals
and
communities
free of alcohol and other drug problems***