

DEPARTMENT OF ALCOHOL AND DRUG PROGRAMS

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**ADP BULLETIN**

Title Licensing and Certification Branch Fiscal Year 1997/98 Report of Compliance Reviews and Complaint Investigation Findings		Issue Date: 1-25-99 Expiration Date: none	Issue No. 99-05
Deputy Director Approval (signed by) Ann Horn, Acting Deputy Director Quality Assurance Division	Function [] Information Management [X] Quality Assurance [] Service Delivery [] Fiscal [] Administration	Supersedes ADP Bulletin/ Letter No.	

PURPOSE

To inform alcohol and drug abuse recovery and treatment providers of the most prevalent and serious violations of Chapter 5, Title 9, California Code of Regulations (CCR) cited during Fiscal Year 1997-98 in initial and renewal licensing compliance reviews and complaint investigations.

DISCUSSION

This ADP Bulletin does not involve policy changes; however, based on its content, providers may consider policy and procedural changes in the delivery of services to better comply with regulatory requirements.

REFERENCES

None.

HISTORY

Refer to ADP Bulletin No. 97-58, dated September 25, 1997, Complaint Investigations -- Findings Since January 1995

QUESTIONS/MAINTENANCE

An annual report of compliance review and complaint investigation findings will be provided and may be maintained by providers of alcohol and drug abuse recovery and treatment services for their use. The Department will maintain the annual reports for analysis and consideration of Title 9, CCR, regulatory changes and other policy changes.

EXHIBITS

Attachment A Licensing and Certification Branch Fiscal Year-End Report of Compliance Reviews and
Complaint Investigations Findings
 Exhibit No. 1 Compliance Reviews - Fiscal Year 1997-98

Exhibit No. 2 Complaint Investigations - Fiscal Year 1997-98
Exhibit No. 3 Complaint Investigations - Comparison

DISTRIBUTION

County Alcohol and Drug Program Administrators
Licensed Adult Residential Alcohol or Drug Abuse Recovery or Treatment Facilities
Director=s Advisory Council
Wagerman Associates, Inc.